

**December, 19, 2018 – Wednesday**

- 13:00 **Registration and Check- In**  
 18:00 – 21:00 Official Opening, Welcome Cocktail and Dinner

**December, 20, 2018 – Thursday**

		<b>Prof. Dr. Seval AKGÜN, Congress Chair</b> , President, Health Care Academician Society, Chief Quality Officer, Başkent University Hospitals Network, Professor, Başkent and St. John International University, <b>ITALY/ TURKEY</b>
10:00 – 11:15	<b>OPENING CONFERENCE</b> Hall I	<b>Prof. Prof. Dr. H. Emre BURKÇİN, Co-Chair</b> IMBL University Honorary Professor, Consulta Co-Chairman- Head of Turkish-Italian- Businessman Associations, International Cyprus University, Lecturer, <b>CYBRUS</b>  <b>Prof. Dr. İmran AKBEROV</b> , IMBL- South Russian University, Rector, <b>RUSSIA</b>  <b>Dr. Zakiuddin AHMED</b> , President, Healthcare Quality & Safety Association, Project Director, Riphah Institute of Healthcare Improvement & Safety, Program Director Digital Health, King Saud University, Riyadh, Secretary Health Research & Advisory board, HRAB, President, Healthcare Paradigm, Director Digital Health, PharmEvo, President, OPEN Karachi, CEO, Medical Voice, Digital Care, Virtual Healthcare Professionals, <b>PAKISTAN</b>
11:15 – 11:30	Coffee Break	
11:30 – 12:30	<b>CONFERENCE 2-</b> Hall I	<b>INNOVASTIONS IN HEALTHCARE FINANCING- VALUE-BASED PAYMENT SYSTEMS</b>
	Chairman	<b>Prof. Dr. Seval AKGÜN, Congress Chair</b> , President, Health Care Academician Society, Chief Quality Officer, Baskent University Hospitals Network, Professor, Baskent and St. John International University, <b>ITALY/ TURKEY</b>  <b>Digital Health</b> <b>Dr. Zakiuddin AHMED</b> , President, Healthcare Quality & Safety Association, Project Director, Riphah Institute of Healthcare Improvement & Safety, Program Director Digital Health, King Saud University, Riyadh, Secretary Health Research & Advisory board, HRAB, President, Healthcare Paradigm, Director Digital Health, PharmEvo, President, OPEN Karachi, CEO, Medical Voice, Digital Care, Virtual Healthcare Professionals, <b>PAKISTAN</b>  <b>Digital Health and Value-Based Payment Systems</b>
	Speakers	<b>Prof. Dr. Seval AKGÜN, Congress Chair</b> , President, Health Care Academician Society, Chief Quality Officer, Baskent University Hospitals Network, Professor, Baskent and St. John International University, <b>ITALY/ TURKEY</b>  <b>Health Law</b> <b>Prof. Dr. Çağlar ÖZEL</b> , International Cyprus University, Faculty of Law, Dean, <b>CYBRUS</b>
12:30 – 14:00	Lunch	
14:00 – 15:15	<b>PANEL 1-</b> Hall I	<b>HEALTH POLICIES, PRACTICES, CHANGES, HEALTH VE SOCIAL SECURITY SYSTEMS / STRATEGIC MANAGEMENT IN HEALTHCARE</b>
	Chairman	<b>Prof. Prof. Dr. H. Emre BURKÇİN, Co-Chair</b> , IMBL University Honorary Professor, Consulta Co-Chairman- Head of Turkish-Italian- Businessman Associations, International Cyprus University, Lecturer, <b>CYBRUS</b>  <b>Financial Management in Healthcare</b> <b>Prof. Prof. Dr. H. Emre BURKÇİN, Co-Chair</b> IMBL University Honorary Professor, Consulta Co-Chairman- Head of Turkish-Italian- Businessman Associations, International Cyprus University, Lecturer, <b>CYBRUS</b> <b>Financial Sustainability of Elderly Care Social Policies: The Case of Turkey</b> <b>Asst. Prof. Hakan AKIN</b> , Yüksek İhtisas University, Ankara, <b>TURKEY</b>  <b>Somaliland National Mental Health Policy</b> * H. MOHAMED, Abdirahman, <b>**HASSAN, Mohamed Ali</b> , ***CURRIE, Julie * Director of Health Services of Ministry of Health, Hargeisa, <b>SOMALILAND</b> ** Member of the Department of Mental Health Services of Burao General Hospital, Burao, <b>SOMALILAND</b> *** Gruppo Per Le Relazioni Transculturali Project Manager, Milan, <b>ITALY</b>
	Speakers	<b>Prevalence and preventability of sentinel events in Saudi Arabia: analysis of reports from 2012 to 2015</b> <b>Ahmed Y. BAHLOUL</b> , Consultant To Director General For Accreditation Affairs, Saudi Central Board for Accreditation of Healthcare Institutions, <b>SAUDI ARABIA</b>
15:15 – 16:30	<b>PANEL 2 –</b> Hall I	<b>PATIENT AND EMPLOYEE SAFETY, QUALITY, PATIENT SAFETY, EXPERIENCES AND ACQUIREMENTS</b>
	Chairman	<b>Asst. Prof. D. Cem DİKMEN</b> , International Cyprus University, Faculty of Health Sciences, Deputy Dean, <b>CYPRUS</b>  <b>Cost of Dialysis Quality System to Hemodialysis Centers</b>
	Speakers	<b>A.Cenk DİKMEN</b> , IMBL University, <b>CYPRUS</b> Birkan TAPAN, Istanbul Bilim University, İstanbul, <b>TURKEY</b>

**Assessment of Perceived Health Service Quality and Satisfaction Of Individuals Living in North Cyprus**

**Buse ERZEYBEK** – Faculty of Health Sciences, Social services Department, International Cyprus University, Nicosia, **CYPRUS**

**İbrahim Batuhan Dericioğlu**- Faculty of Health Sciences, Department of Physiotherapy and Rehabilitation, International Cyprus University, **CYPRUS**

**Caniz Ersümer** - Faculty of Health Sciences, Department of Physiotherapy and Rehabilitation, International Cyprus University, Nicosia, **CYPRUS**

**Contributions of Blue Code Early Warning Scoring to Patient Safety**

**Ayşe YILDIRIM**, Kısmet Dilara Torlak, Nesrin Serbest, Fatma Ertan, Ömer Faruk Bilgen

Private Medikabil Hospital, Near East University, Institution of Social Sciences, Department of Administration, **CYPRUS/TURKEY**

**Total quality management practices in Turkey and its impact on the performance of hospitals**

**Asena Tuğba EVREN SUBAŞI**, Near East University, PhD candidate, **CYPRUS**.

Prof. Dr. Latif ÖZTÜRK, Kırıkkale University, **TURKEY**

16:30 – 16:45 Coffee Break

16:45 – 17:45

PANEL 3– Hall I

**FINANCIAL MAGEMENT IN HEALTHCARE INSTITUTIONS- CHANGING ROLES IN HEALTHCARE SERVICES**

Chairman

**Asst. Prof. Ali ARSLANOĞLU**, Health Sciences University, Department of Healthcare Management, İstanbul, **TURKEY**

**Generation Hospital Employees in Private and Public Hospital Administrators of Career Prospects-a Qualitative Research**

**Ali ARSLANOĞLU**, Nilay GEMLİK

SBÜ- Health Sciences University, Department of Healthcare Management, İstanbul, **TURKEY**

**The Importance of the Psychological Capital Approach in Health Management**

Speakers

SANCAKOĞLU, Sündüs Sema<sup>1</sup>, **SANDIKÇI, Sözen<sup>2</sup>**.

1-Specialist Psychologist Çekmeköy District Health Directorate, Unity of Addictive Consultation, **TURKEY**

2- Dr. Head of Çekmeköy District Health Directorate, İstanbul, **TURKEY**

**The Effect of the Manager's Optimist Vision on the Employees**

SANCAKOĞLU, Sündüs Sema<sup>1</sup>, **SANDIKÇI, Sözen<sup>2</sup>**, KİTAPÇI, Hakan<sup>3</sup>

1- Specialist Psychologist Çekmeköy District Health Directorate, Unity of Addictive Consultation, **TURKEY**

2- Dr., Head of Çekmeköy District Health Directorate, İstanbul, **TURKEY**

3-Prof. Dr., Beykent University, Department of Administration Management, İstanbul, **TURKEY**

**December, 21, 2018 – Friday**

10:00 – 11:00

CONFERENCE 3-

Hall I

**FUTURE OF HEALTHCARE SERVICES – TECHNOLOGICAL ADVANCEMENTS**

Chairman

**Dr. Zakiuddin AHMED**, President, Healthcare Quality & Safety Association, Project Director, Riphah Institute of Healthcare Improvement & Safety, Program Director Digital Health, King Saud University, Riyadh, Secretary Health Research & Advisory board, HRAB, President, Healthcare Paradigm, Director Digital Health, PharmEvo, President, OPEN Karachi, CEO, Medical Voice, Digital Care, Virtual Healthcare Professionals, **PAKISTAN**

**The Impact of Electronic Documentation on Patient Safety A Case Study, Maternity Hospital-ABUDHABI**

**Saeed Wafa**, SEHA (CORNICHE HOSPITAL.), **UAE**

**Credentialing and Privileging in the Kingdom of Saudi Arabia**

**Ahmed Y. BAHLOUL**, Consultant to Director General for Accreditation Affairs

Saudi Central Board for Accreditation of Healthcare Institutions, **SAUDI ARABIA**

Speakers

**Technology Acceptance in Turkish Republic of Northern Cyprus Public Healthcare: An Empirical Study on Physicians' Interactions with Electronic Health Record (EHR) Systems in State Hospitals**

**Görkem AKDUR**, International Cyprus University, **CYPRUS**

**Smart Telephone Addiction the Effect of Hospital on Performance Quality**

TÜTÜNCÜ, Özkan, Dokuz Eylül University, Department of Recreation /İZMİR

ÖLÇERLER GÖNEN, Zeynep, M.H. Sağlık Bilimleri University Tepecik Education and Research Hospital, **TURKEY**

**ÜRKMEZ, Gökhan**, Private Opera Yaşam Hospital, Antalya, **TURKEY**

11:00 – 11:30

Coffee Break

11:30 – 12:30

PANEL 4-Hall I

**HUMAN RESOURCES MANAGEMENT IN HEALTHCARE SERVICES**

**LEADERSHIP AND IMPORTANCE OF CHANGE MANAGEMENT, TRANSFORMATION OF HEALTHCARE**

Chairman

**Dr. Adem SEZEN**, İstanbul Bilim University, Vocational School of Health Services, **TURKEY**

**Nursing Services Workforce Management**

**KORKMAZ HEKİM Seraj**, Yeniüzyıl University Gaziosmanpaşa Hospital, İstanbul, **TURKEY**

**Physician-Nurse Collaboration in an Education and Research Hospital**

**ERASLAN, Pınar<sup>1</sup>**, Gülhan Yıldırım Beyazıt<sup>2</sup>.

Speakers

1-Düzen Laboratories Group, Department of Molecular Biology Technical Officer, İstanbul, **TURKEY**

2- Head of Health Management Department, Okan University, **TURKEY**

**Internal and Surgical Service Nursing Services, the Evidence Based Planning of Human Power**

**Sibel KİBAR DAĞLI**, Yeni Yüzyıl University Gaziosmanpaşa Hospital, Assist. Director of Nursing Services, **TURKEY**

İpek İlhan - Yeni Yüzyıl University, Gaziosmanpaşa Hospital, Nurse of Training, İstanbul, **TURKEY**

Sevda Elmas- Yeni Yüzyıl University Gaziosmanpaşa Hospital, Assist. Director of Nursing Services, **TURKEY**

12:30 – 14:00

Lunch

14:00 – 15:00	<b>CONFERENCE 4- Hall I</b>	<b>NEW PRACTICES IN OCCUPATIONAL HEALTH AND SAFETY IN HEALTHCARE INSTITUTIONS</b>
	Chairman	<b><u>Neslihan KOÇER</u></b> , International Cyprus University, Faculty of Health Sciences, Nicosia, <b>CYPRUS</b> <i>The investigation of the Health Employees under the Exposure of Physical and Psychological Pressure.</i> <b><u>Emel ÖZCAN</u></b> , Gazi State Hospital, Samsun, <b>TURKEY</b>
	Speakers	<i>The Common Mistakes of Dentists and Risk Management</i> <b><u>Arzu BEKLEN</u></b> , ESOĞÜ, Eskişehir Osmangazi University, Eskişehir, <b>TURKEY</b> <i>The Construction of Medicalization in Internet Health News</i> <b><u>Dr. Yasemin BİLİŞLİ</u></b> , Akdeniz University, SBMYO, Lecturer, Antalya, <b>TURKEY</b>
15:00 – 15:45	<b>PANEL 5- Hall I</b>	<b>RESOURCE AND COST MANAGEMENT IN HEALTHCARE SERVICES</b>
	Chairman	<b><u>Prof. Dr. İmran AKBEROV</u></b> , IMBL- South Russian University, Rector – <b>RUSSIA</b> <i>A Comparative Cost Analysis of Reusable Fabric and Disposable General Surgery Cover Sets</i> <b><u>Ayşe KEÇECİ</u></b> , Mehmet ERBAKAN, Efe Serkan BOZ, İbrahim KOCATAŞ, Hilal Seda BERKET Haydarpaşa Training and Research Hospital, Istanbul, <b>TURKEY</b> <i>Comparison of the Euro-based costs per hemodialysis session in Turkey and in the World</i>
	Speakers	<b><u>Adem SEZEN</u></b> , IMBL – South Russian University, <b>RUSSIA</b> Süleyman Yılmaz, Private Optimed Hospital, <b>TURKEY</b> <i>Cost Effectiveness and Efficiency in Healthcare Institutions</i> <b><u>Hüseyin ERYAMAN</u></b> , IMBL – South Russian University, <b>RUSSIA</b> Davut Cem DİKMEN, International Cyprus University, <b>CYPRUS</b> <i>“CHOOSING WISELY” and Cost-Effectiveness in Medicine</i> <b><u>Prof. Dr. Seval AKGÜN, Congress Chair</u></b> , President, Health Care Academician Society, Chief Quality Officer, Baskent University Hospitals Network, Professor, Baskent and St. John International University, <b>ITALY/ TURKEY</b>
15:45 – 16:00	Coffee Break	
16:00 – 17:00	<b>PANEL 6- Hall I</b>	<b>CHANGING ROLES IN HEALTHCARE SERVICES</b>
	Chairman	<b><u>Asst. Prof. Dr. Hakan AKIN</u></b> , Yüksek İhtisas University, Health Science Faculty, Director of Health Administration Department, <b>TURKEY</b> <i>Qualifications and Management Skills Of Personnel Working in Healthcare Quality Departments in Saudi Arabia</i> <b><u>Ahmed Y. BAHLOUL</u></b> , Consultant to Director General For Accreditation Affairs Saudi Central Board for Accreditation of Healthcare Institutions, <b>SAUDI ARABIA</b>
	Speakers	<i>Self-Good Health Screening Project</i> <b><u>Seher SALMAN</u></b> , İzmir Çiğli Region Training Hospital, Nurse, İzmir, <b>TURKEY</b> Dr. Yusuf ÖZDEMİR, İzmir Çiğli Region Training Hospital, Occupational health Unit Officer, İzmir, <b>TURKEY</b> <i>Representation of Women in Health News in Media</i> <b><u>Dr. Yasemin BİLİŞLİ</u></b> , Akdeniz University, SBMYO, Lecturer, Antalya, <b>TURKEY</b>
	<b>POSTER PRESENTATION</b>	<i>Presentation of Health News in Internet News Media: Sample Of Obesity News</i> <b><u>Dr. Yasemin BİLİŞLİ</u></b> , Akdeniz University, SBMYO, Lecturer, Antalya, <b>TURKEY</b>

## December, 22, 2018 –Saturday

10:00 – 11:00	<b>CONFERENCE 5- Hall I</b>	<b>INNOVATION IN HEALTHCARE SERVICES AND PROJECT MANAGEMENT</b>
	Chairman	<b><u>Prof. Dr. Hülya HARUTOĞLU</u></b> , YÖDAK Member, Nicosia, <b>CYPRUS</b> <i>Support Group on The Problems of Elderly in The Day Care Centers</i> <b><u>Buse ERZEYBEK</u></b> , International Cyprus University, <b>CYPRUS</b> <i>Multidisciplinary Approach to Home Care Services: The Role of Physiotherapist</i> Dericioğlu, İbrahim Batuhan * <b><u>ERSÜMER, Caniz</u></b> International Cyprus University, Faculty of Health Sciences, Department of Physiotherapy and Rehabilitation, <b>CYPRUS</b>
	Speakers	<i>Development of Disaster Awareness in The Pre-School Aged Children</i> <b><u>Neslihan KOÇER</u></b> , International Cyprus University, Faculty of Health Sciences, Nicosia, <b>CYPRUS</b>
11:00 – 12:00	<b>ANNOUNCEMENT OF WINNERS OF THE ORAL AND POSTER PRESENTATION COMPETITION AND AWARD CEREMONY</b>	
12:00 – 12:30	<b>Closing Session</b>	<b>CLOSING SESSION</b>
	<b><u>Prof. Prof. Dr. H. Emre BURKÇİN, Co-Chair</u></b> IMBL University Honorary Professor, Consulta Co-Chairman- Head of Turkish-Italian- Businessman Associations, International Cyprus University, Lecturer / <b>CYBRUS</b> <b><u>Prof. Dr. Seval AKGÜN, Congress Chair</u></b> , President, Health Care Academician Society, Chief Quality Officer, Baskent University Hospitals Network, Professor, Baskent and St. John International University, <b>ITALY/ TURKEY</b>	